## DEPARTMENT OF HEALTH SERVICES

714/744 P STREET
\(\text{MENTO, CA} \quad 95814

(916) 323-0503



August 18, 1988 CMSP Letter 88-7

TO: CMSP COUNTY WELFARE DIRECTORS

SUBJECT: CMSP CARD REDESIGN

This letter transmits to you proposed revisions and additions to the card currently in use by County Medical Services Program (CMSP) beneficiaries. The attached draft layout of the proposed card includes information on the front of the card to more clearly identify the valid month, share of cost and cert date, as well as any other health insurance coverage. Also included on the front of the card is a signature and date line. The signature line will help providers in verifying the beneficiary's identification.

Currently, no information is printed on the back of the CMSP card. The back of the proposed CMSP card would include information to both medical and dental providers to assist them in billing and provides information on other frequent concerns. Information is also included for the CMSP beneficiary informing them of their rights and responsibilities.

Please review this draft layout and solicit comments from your staff. The CMSP card redesign project will be discussed at the next Small County Advisory Committee Meeting, September 9, 1988, in Sacramento. If you wish to provide input, please bring your comments to this meeting.

If you have any questions prior to that meeting on the card redesign, please contact Sherrie Ivec at 324-4203.

Sincerely,

Jim Martinez, Chief

qunty Medical Services Program

cc: CMSP Contact Persons

SI:tn

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		•	)*OLD: )*OLD:
PROGE IDENTIFICA County of Humboldt	RAM TION CARD	Services available under this county medical program are limited.	)*OLD; )*OLD; )*OLD; )*OLD;
SSA# 444-55-6666 FIRST I	_	PROVIDER OF SERVICES: By accepting this card and providing covered services, the Provider agrees to accept CISP payment rates as payment in full and to follow CISP policies and	)*OLD: )*OLD:
22222	STATE ADDR, CA	regulations (17 Cal Admin. Code Section 1498 Set seq.). Attaching a photocopy of this card may expedite payment of your claim.	)*OLD: )*OLD: )*OLD:
CERT:	0/C: N 030488 138	your provider when you seek medical attention. You must immediately report any income or property changes to your worker.	)*OLD )*OLD )*OLD
			)*OLD
	COUNTY MEDICA PROG IDENTIFICA County of Humboldt Valid: MAR 1988 DOI 12-85-0012345-0-60 SSA# 444-55-6666 FIRST I FIRST I LAST 222222	COUNTY MEDICAL SERVICES PROGRAM IDENTIFICATION CARD County of Humboldt Valid: MAR 1988 DOB: 05/18/60 M  12-85-0012345-0-60 **1*** SSA# 444-55-6666 FIRST I LAST FIRST I LAST 222222 SECOND ADDRES CITY STATE ADDR, CA 95821 D/C: N	PROGRAM IDENTIFICATION CARD County of Humboldt Valid: MAR 1988 DOB: 05/18/60 M  12-85-0012345-0-60 **1***  SSA# 444-55-6666 FIRST I LAST FIRST I LAST  PROVIDER OF SERVICES: By accepting this card and providing covered services, the Provider agrees to accept CMSP payment rates as payment in full and to follow CMSP policies and regulations (17 Cal Admin. Code Section 1498 222222 SECOND ADDRESet seq.). Attaching a photocopy of this card may expedite payment of your claim.  CITY STATE ADDR, CA  95821  BENEFICIARY: You must present this card to your provider when you seek medical O/C: N attention. You must immediately report any

## PROPOSED NEW CMSP CARD FORMAT

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V*NEW*
*NEW*1
           COUNTY MEDICAL SERVICES PROGRAM (CMSP) IDENTIFICATION CARD
                                                                                          V*NEW*
*NEW*1
                                                                                          V*NEW*
*NEW*1
                                                                                         V*NEW*
                                                    DATE:
*NEW*1
          SIGNATURE: _
                                                                                         V*NEW*
*NEW*1
                                               VALID: MAR 1988
                                                                                          V*NEW*
*NEW*1
          COUNTY OF HUMBOLDT
                                                           $10
                                               SHARE OF COST:
           12-84-0012345-0-60
                                                                                         V*NEW*
*NEW*1
                                               CERT: 031588
          SSN: 222-33-4444
                                                                                         V*NEW*
*NEW*1
          DOB: 05/18/60 M
                                                                                         V*NEW*
*NEW*1
                                            THIS IS NOT A STATE MEDI-CAL CARD
           BLUE CROSS/BLUE SHIELD
                                                                                         V*NEW*
*NEW*1
                                            Services available under this county medical
           PHONE: (707)-963-7349
                                            program are limited. The CMSP beneficiary may
                                                                                         V*NEW*
*NEW*1
                                            receive covered services from providers located
           RESERVED AREA FOR RESTRICTED
                                                                                         V*NEW*
*NEW*1
                                            in any California county. Only emergency services
           SERVICES MESSAGE
                                                                                         V*NEW*
                                            are covered outside the State unless prior authorized.
*NEW*1
                                            See instructions for billing on reverse side.
                                                                                         V*NEW*
*NEW*1
                 FIRST-NAME I L-A-S-T-N-A-M-
                                            PROVIDER OF SERVICES: By accepting this card and providing
                                                                                         V*NEW*
                 FIRST ADDRESS LINE 1111111
*NEW*1
                                            covered services, you agree to accept CMSP payment rates as payment in full and to follow CMSP policies and
                 222222 SECOND ADDRESS LINE
                                                                                         V*NEW*
*NEW*1
                 CITY STATE ADDR, CA 95821 + 4
                                                                                         V*NEW*
                                            regulations (17 Cal. Admin. Code Section 1498 et seq.).
*NEW*1
                                            See instructions on reverse side.
                                                                                         V*NEW*
*NEW*1
                                                                                         V*NEW*
                                            BENEFICIARY: You must present this card to your provider
*NEW*1
                                            when you seek medical attention. See instructions
                                                                                         V*NEW*
*NI
                                            on reverse side.
                                                                                         V*NEW*
*NEW*1
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OLD CMSP CARD FORMAT (BACK)
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)*OLD*
*0.
*OLD*(
                                                                                           )*OLD*
                                                                                           )*OLD*
*OLD*(
                                                                                           )*OLD*
*OLD*(
                                                                                           )*OLD*
*OLD*(
                                                                                           )*OLD*
*OLD*(
                                                                                           )*OLD*
                NOTHING CURRENTLY ON THE BACK OF THE CARD
*OLD*(
                                                                                           )*OLD*
*OLD*(
*******************
 PROPOSED NEW CMSP CARD FORMAT (BACK)
**************
                                                                                               EW*
*NEW THE PERSON NAMED ON THIS CARD IS ELIGIBLE TO RECEIVE BENEFITS UNDER THE COUNTY MEDICAL SERVICES PROGRAM
                                                                                               EW*
*NEW CMSP MEDICAL PROVIDER INFORMATION
                                                                                              EW*
*NEV
*NEW . Providers must make a good faith effort to verify the beneficiary identity before rendering services.
                                                                                              IEW*
      . Providers must bill any other health insurance prior to billing CMSP. See provider manual for exceptions.
                                                                                              IEW*
*NEW . Out-of-state providers should contact the Department of Health Services for information and billing
                                                                                              IEW*
       instructions prior to providing services.
*NEW
     . CMSP utilizes the Medi-Cal Fiscal Intermediary for processing claims. Consult your provider manual.
                                                                                              IEW*
*NEW . CMSP rates are generally paid at 100% Medi-Cal. Consult your provider manual.
                                                                                              IEW*
*NEW
*NEW CMSP DENTAL PROVIDER INFORMATION
                                                                                              IEW*
                                                                                              IEW*
*NEW . Dental providers must also abide by the provisions listed above.
       Providers of dental services should note that dental coverage under the CMSP differs substantially from
                                                                                              IEW*
*NEW .
*NEW Medi-Cal coverage. See provider annual for specific coverage information.

*NEW . Providers of dental services should submit claims on either a CDA or ADA billing form to:
                                                                                              IEW*
                                                                                              IEW*
           County Medical Services Program
*NEW
           714 P Street, Room 523
                                                                                              IEW*
*NEW
           P.O. Box 942732
                                                                                              !EW*
                        94234-7320
            Sacramento, CA
*NEW
                                                                                               EW*
*NEW
       A copy of pertinent X-ray and valid CMSP card must be attached. There is no prior treatment authorization
                                                                                               EW*
*NEW
       request for these very limited dental services.
                                                                                               EW*
*NEW CMSP BENEFICIARY INFORMATION
                                                                                               EW*
*NEW
       It is a crime for you to sell or lend your CMSP card to any person or furnish or give your CMSP card
                                                                                               EW*
*NEW .
       to any person other than your provider of services as required under CMSP regulations. (22, CAC, Sec. 507)
                                                                                               EW*
*NEW . You should carry your CMSP card with you at all times. Present this card to your provider of services
                                                                                               EW*
       at each visit. Make sure the card is returned to you.
*
       You must report any changes of income, property, or other health coverage within ten days to your
                                                                                               EW*
       county welfare department.
*NEW . If you are dissatisfied with any decisions regarding medical care under the CMSP, you have the right to request
                                                                                               EW*
       a hearing by the Department of Social Services. You should either request a copy of the Medical Care Hearing Request, Form 1175 from your Eligibility Worker, or telephone the Public Inquiry & Response Unit at 1-800-952-5253.
                                                                                               EW*
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The completed Form 1175 should be mailed to the address listed on the form.

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\*NEW

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